



March 23, 2017

To our valued EPUD.net and EFN.org Subscribers:

Emerald People's Utility District has sold its EPUD.net and EFN.org internet services to PEAK Internet, a local business in the Corvallis area. You may recognize the PEAK name as they have provided technical support services to our internet customers since 2007.

In the coming weeks, your internet and/or email account will shift to PEAK's ownership. We expect this to be a smooth and seamless transition, without any change in the quality of service you receive. The only immediate change you should see is the PEAK name on your future bills.

A few important details:

- Your final internet bill from Emerald PUD will be issued in April. This includes your internet services through April 30, 2017.
- Your first bill from PEAK will arrive in early May. Like the internet bills you've received from Emerald, PEAK bills are also generated ahead of usage.
- If you have an electric account with Emerald, your electric consumption charges will continue to be charged as they currently are today. You will no longer see any charges related to internet services.
- For customers with domain services through us, you will continue with EFN.org Hosting for the immediate future.
- For customers who donate to OPN, this option will no longer be available. Your last donation will be included in your April billing statement.

Before and during this transition, our customer service representatives will be available to assist you with your questions. You may reach us at 541-746-1583. To learn more about PEAK Internet services, please call 541-754-7325 or visit www.peakinternet.com. Thank you.

Sincerely,

A handwritten signature in black ink that reads 'Alicia Burgess'. The signature is written in a cursive, flowing style.

Alicia Burgess
Customer Service and Communications Manager