

How were the service areas originally decided? Why is there a small section of customers still being served by SUB?

Approximately 25 years ago when EPUD was formed, the Public Utility Commission (PUC) set up the boundaries of service. At that time, much of the area was undeveloped and it was not known that there was an area that was not considered to be in anyone's district (i.e. neither SUB nor EPUD's service areas). When this was discovered, EPUD did in fact, go to the PUC and asked for this area to be included in our territory. SUB came in behind us and also requested the area for their service territory. It would have all been decided through the courts, but EPUD and SUB worked together and came up with what they both felt was a fair split of the territory. This is the reason why some homes on the east side of Mt Vernon are served by SUB.

I keep experiencing blinks and power outages. What should I do?

We have been setting recording devices throughout that subdivision and on a couple of individual homes. This monitors the voltage levels from our lines and will show us any fluxes in voltage. At this time the devices have not reported swings outside of the acceptable levels. Therefore if you are experiencing blinks, we would strongly encourage you to jot down a log of dates, times and a description of the blink. This way we can compare that information with our voltage recordings as a form of troubleshooting. If you would be interested in keeping a log, please contact our Customer Service department or e-mail, jaspermeadows@epud.org and we will work with you to get started.

Why did EPUD take SUB to court?

EPUD did not take SUB to court. SUB believed this area belonged to them, since it was now annexed into the city limits and we did not agree. EPUD is in several other communities, such as, Eugene, Creswell and Cottage Grove that have also had annexations into the city limits and we continue to serve those areas. SUB took EPUD to court and the circuit court decision was in SUB's favor and required us to stop serving the area. EPUD appealed the circuit court decision and we won. SUB stated its intention to appeal to the Supreme Court so we agreed to allow SUB to continue serving the area, rather than make a customer change that could be reversed on appeal. When the Supreme Court ruled in our favor we returned to serving the area.

Several years ago SUB approached EPUD asking if we would relinquish the Natron area, at that time there was no new construction in the area. EPUD came back with a price and SUB was not willing to pay for it. When development started in the area EPUD was approached again, at that time EPUD proposed a deal similar to one between Lane Electric and EWEB which provided compensation for the growth. Since the arrangement was not workable, SUB decided to take it to circuit court. You might ask why we would not relinquish the area to SUB; when EPUD began in 1983, we sold bonds to pay Pacific Power and Light for the areas we purchased from them. The Natron area was included with that purchase. Giving the property to SUB would be a hardship on all of EPUD's customers. Therefore to protect all of

our customers we would need to be compensated for what we had purchased from Pacific Power and Light.

I've heard that by flipping a switch, we can be served by SUB again. Is this true?

Unfortunately, it's a little more involved than flipping a switch for a couple of reasons. Wire that linked you to SUB prior to December 2006 is no longer there so that would have to be reinstalled. Also, SUB and EPUD are on different voltages of power which means that for you to be fed by SUB again would require installation of transformers that are suited for SUB's level of voltage. This could mean purchasing costly transformers and waiting on lead times as well as the planning on switching back.

We've heard you do customer trades with other utilities. Why can't you trade us with some of SUB's other customers?

As an example, we have done trades with Lane Electric the past few years. Typically there is a safety or a PUC violation concern that can be addressed by the trades. Often this is when utilities that have a crisscross or overlap in their service area. Currently, we have no areas where we could trade with SUB.

Who will serve the newest parts of Jasper Meadow Subdivision?

There was a question as to who will be serving the newest parts of the Jasper Meadows Sub Division, specifically phases 6 & 7. It will be served by EPUD. In fact EPUD has already started installing the wire and equipment which will be used to serve those homes.

Questions or Comments?

Please contact us at 746-1583 or email jaspermeadows@epud.org.