

EMERALD PEOPLE'S UTILITY DISTRICT

Board of Directors' Work Session

April 27, 2010

Minutes

- Convene Frank Lambe convened the meeting at 3:01 p.m. at the EPUD office, 33733 Seavey Loop Road, Eugene.
- Attendance Directors: Penny Jordan, Katherine Schacht, Bill Tanner, Patti Chappel and Bruce Pilling.  
Guests: Theresa Rockwood and Mark Roberts of BPA, Tammy Lockwood, Don Murray  
Staff: Frank Lambe, Jaime Cranmer, Hillary McBride, Alicia Garcia, Ron Dubbs, Coy Kratz, Alice Schroeder, Jim Theabolt
- Presentations Mark Roberts, a BPA Economist, gave a presentation on the current state of the economy; Tammy Lockwood, of Lockwood Research, gave a presentation on the Customer Service survey; Don Murray spoke on Organizational Development.
- Adjournment The meeting was adjourned at 6:00 p.m.
- Minutes prepared by Kristine Lindemulder, Customer Service Support Specialist

A handwritten signature in cursive script that reads "Kristine Lindemulder". The signature is written in black ink and is centered on the page.